



A homeowner's guide to
the Baxi Neta-tec Combi

BAXI

A history of quality and innovation



1866

The company is founded by Richard Baxendale in Chorley, Lancashire



1966

The original Baxi Bermuda back boiler revolutionises home heating and hot water



2001

The Baxi 105 E becomes the biggest selling combination boiler in the UK



2006

The Baxi Duo-tec HE is launched and is awarded UK's 2007 'Best Buy' by Which? and wins 2008 CORGI Boiler of the Year



2010

The Baxi Ecogen becomes the UK's first domestic micro-CHP unit, winning multiple awards

For almost 150 years Baxi has been developing boilers and heating solutions that are efficient, cost-effective and reliable. We have a long heritage of manufacturing and product development and are proud to be still making boilers here in the UK.

We continually ask for feedback from our customers so we can develop the products you want, and for our new boilers, we have done exactly that. Using customer feedback, we have retained the best features of the existing boilers, and added more to make them even better. We've completed over 20,000 weeks of testing to bring you boilers with even greater reliability that operate at maximum efficiency throughout their entire lifetime and help to reduce your fuel bills.

Our award winning customer service division, **heateam** - was recently voted number one in the heating industry for customer care.* With **heateam** there to support you, choosing a Baxi boiler has never been easier.



* Recent UK Study carried out by independent market research company GFK mystery shopping

Should I replace my boiler?

An annual service is essential to keep your boiler operating as efficiently as possible. But, over time, it can gradually lose efficiency and could cost you more to heat your home each year.

A 10 year old boiler, for example, could be costing you around £235** more per year compared to a new high efficiency boiler.

The new Baxi Neta-tec Combi is over 91% efficient*** and thanks to the innovative THINK combustion management system it also offers you a lifetime of efficiency, which could save you even more money.



What is a combi boiler?

Combi boilers provide central heating and give you instant hot water as soon as you turn on the hot tap. This means they are economical to run, as hot water is only produced when you need it. There is no need for a tank in the loft or a hot water storage cylinder - perfect if space is at a premium.

** Compared to a SEDBUK 2005 >90% rated high efficiency boiler. Source: Energy Savings Trust, www.est.org.uk

*** SEDBUK 2005 >90% rating for natural gas



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Baxi Neta-tec Combi



Stylish and compact, the Baxi Neta-tec Combi is the latest addition to our innovative range of combi boilers.

Combi boilers give you instant heat and hot water whenever you want it, and the Baxi Neta-tec Combi comes with the new THINK combustion management system as standard. This means that the boiler continuously adjusts itself to give maximum efficiency.

Just as you would change gear in a car to suit your speed, the Baxi Neta-tec Combi automatically adapts its output to suit the heat requirements of your home more effectively. This ensures a lifetime of efficiency and reliability, giving you lower fuel bills, lower carbon emissions and a longer boiler life.

The Baxi Neta-tec Combi is also an ideal space saver as it can be fitted into a kitchen cupboard*, offering more flexible and discreet siting, making it the perfect choice for homes where space may be limited.

Features and benefits

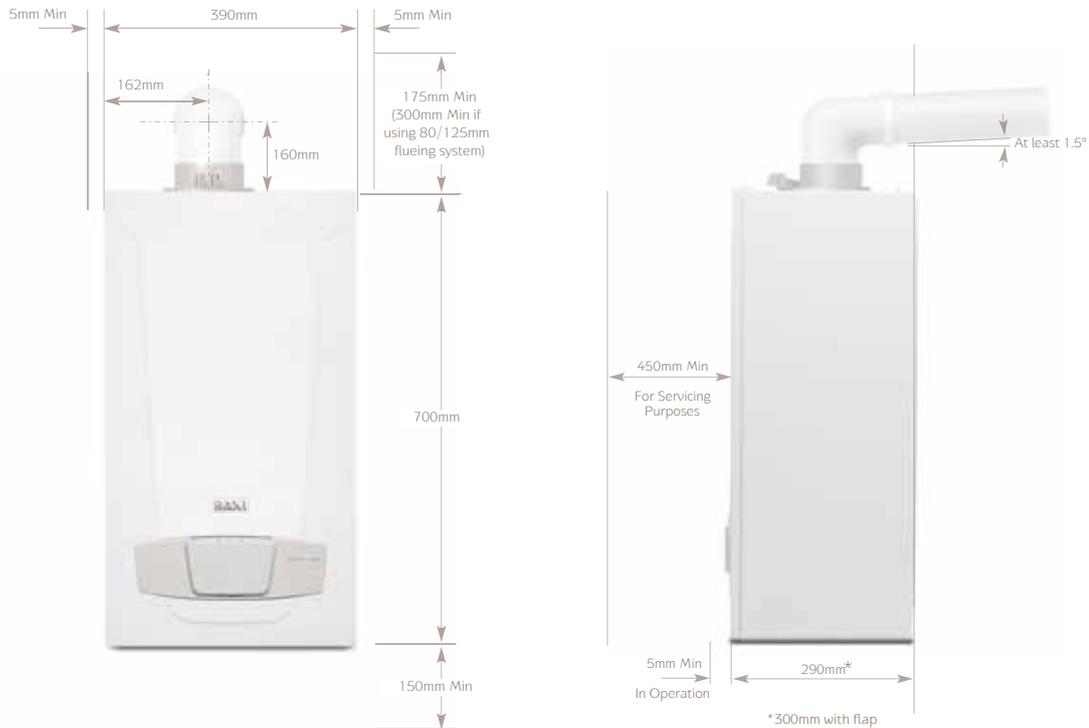
- THINK combustion management system ensures the best possible performance at all times, increasing efficiency and reducing fuel bills
- Cupboard fit dimensions* to save space and allow for discreet siting
- User friendly controls with clear, easy to read display and features, such as an optimum start function to save energy
- Service due reminder notifies you when the boiler requires a service
- Two year parts and labour warranty**

* To fit standard cupboard dimensions of 900mm x 500mm x 300mm, with control panel flap removed

** Subject to registration and an annual service

Technical specifications and clearances

		Neta-tec Combi 24	Neta-tec Combi 28	Neta-tec Combi 33
Performance				
Heat Output CH	kW (Max)	20	24	28
	kW (Min)	3.4	3.8	4.7
Heat Output DHW	Output - kW (Max)	24	28	33
Maximum DHW Flow Rate (Delta T @ 35° Max)	l/min	9.8	11.5	13.5
Minimum DHW Flow Rate Required	l/min	2	2	2
Minimum Operating DHW Pressure Required	bar	0.15	0.15	0.15
SEDBUK 2005 Seasonal Efficiency NG / LPG	%	91.1 / 93.2	91.1 / 93.2	91.1 / 93.2
SEDBUK 2009 Seasonal Efficiency NG / LPG	%	88.9 / 91.0	89.0 / 91.0	89.0 / 90.9
NOx Class (5 being lowest)	1 - 5	5	5	5
NOx Emission	mg/kw/h	16,1	19,3	17
CO Emission	mg/kw/h	5,1	8	7,5
Mechanical & Hydraulic Connections				
CH Flow / Return Pipe Size	(mm)	22	22	22
DHW Flow / Inlet / PRV Size	(mm)	15	15	15
Condensate Discharge Pipe Size	(mm)	21.5	21.5	21.5



Need an installer?



Let us know where you are and what you need and we'll arrange for Gas Safe registered installers in your area to contact you. Visit www.baxi.co.uk/findaninstaller

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Compatible accessories

The next generation of Baxi boilers deserves state of the art controls and accessories. We've introduced sensors that monitor internal and external temperatures so the boiler can adjust its output to perfectly suit your home's heat requirement. This means you get even better efficiency, greater comfort and reduced fuel bills.



Baxi Net-tec 24 hour digital programmable timer and fascia kit

- Plugs into boiler fascia for simple timer option
- Easy-to-read, backlit LCD display
- Gives the familiarity of a mechanical timer, with the simplicity of a digital control



Baxi wireless 24 hour / wired and wireless 7 day programmer and room sensors

- Easy to read, backlit LCD display
- Optimum start function - learns how much time the property needs to heat up
- Night set-back function - lowers room temperature at night to save energy and lower fuel bills



Baxi combi wireless 7 day programmable room thermostat

- Portable room thermostat for ease of use and greater comfort
- 7 day programmable timer
- Easy to read, backlit LCD display



Baxi wired weather sensor

- Monitors the outside temperature and adjusts boiler performance, improving efficiency, lowering fuel bills and increasing comfort levels in the home
- No servicing or maintenance required



Multifit Compact GasSaver

- Saves up to 37% of the gas used to heat hot water annually*
- Reduces cold water consumption by up to 7%*
- No servicing or maintenance required

* Test conducted by independent scientific test house, TNO. Calculation based on an average household's consumption of 100 litres of hot water per day. Results were based on a comparison of a SEDBUK (2005) >90% rated high efficiency boiler versus a high efficiency boiler and Multifit GasSaver

Industry leading aftersales support

We're very proud of our customer service. In a recent survey** **heateam** were voted number one in the heating industry for customer care following the biggest ever independent call centre benchmarking exercise in the UK. We beat our competitors in the heating industry hands down for the things that matter to you - quality of service, reliability and technical excellence.

Our customer contact centre is open 363 days a year. So you know that we'll always be there for you.

We have over 280 Gas Safe registered engineers across the UK. So once you've installed a Baxi boiler, you can rest assured that if anything ever goes wrong, it will be quickly attended to by one of our own qualified engineers.

heateam

Call us on **0844 871 1525**

www.heateam.co.uk

heateam opening hours are:

Monday - Friday 8am - 6pm

Saturday/Sunday 8.30am - 2pm.

Other heating solutions from Baxi

The new Baxi Duo-tec Combi and cupboard fit*** Baxi Megafluo System Compact also features the THINK combustion management system.

The Baxi Platinum Combi HE A is our premium combi boiler, offering a five year warranty, and the Baxi Solo HE A is our market leading, highly advanced heat only boiler. We also offer a full range of low carbon solutions including domestic solar thermal, heat pumps, biomass and micro-CHP. For more information please visit www.baxi.co.uk.

** Recent UK Study carried out by independent market research company GFK mystery shopping

*** To fit standard cupboard dimensions of 900mm x 500mm x 300mm with removal of control panel flap, excludes Baxi Megafluo System Compact 32kW



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Contact us

For all enquiries please call
0844 871 1525

Email: info@baxi.co.uk

Visit: www.baxi.co.uk/think

Open Monday - Friday, 8am - 6pm

Weekends & Bank Holidays, 8.30am - 2pm

We are closed on Christmas Day & New Year's Day

Please note calls may be monitored or recorded

Made in the UK



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